1

2

1

2

## **CLAIMS**

## What is claimed is:

506 AT 1. A method for funding an interactive network site, comprising the steps of:
providing a question and answer forum on the network site for access by
at least one user and at least one expert, the forum having a topic; and
igg angle receiving a payment from a third party associated with a third party service
for access to the network site by only those users that subscribe to the third party
service.

- The method of claim 1, wherein said payment is a user's fee to access the 2. network site.
- The method of claim 1, wherein the third party is one of a medical 3. insurance provider, a drug manufacturer, and a health maintenance organization.
- The method of claim 1, further comprising transmitting personal 4. information provided by the user to said third party in exchange for payment of the user's access fee.
- 5. The method of claim 4, wherein the personal information comprises at least one of demographic information, identification information, medical treatment information, and drug treatment information.
- 6. The method of claim 4, wherein users' individual identities are withheld prior to the information being transmitted to said thild party.
- A method for funding an interactive network site, comprising the steps 7. of:

2

1

2

1

providing a question and answer forum on the network site for access by a user and an expert, the forum having a topic;

receiving responses from experts to questions generated by users;
receiving responses from peer review personnel reviewing the responses
from the experts; and

receiving a payment from a third party for provision of the forum.

8. A method for funding an interactive network site, comprising the steps of:

providing a question and answer forum on the network site for access by at least one user and at least one expert, the forum having a topic; and

receiving a payment for the provision of the forum from a third party associated with a service independent of the network site; and

issuing a benetit concerning the third party service to the user.

- 9. The method in accordance with claim 8, wherein the benefit is comprises at least one of access to the forum, payment of a fee for accessing the network site, a discount on a product, a medical treatment, a drug, an insurance premium, a deductible, a co-payment contribution.
- 10. The method in accordance with claim 8, wherein said issuing step comprises crediting the user at least one point based on at least one of a visit to the network site or another network site, a visit to a forum, an answered question, a purchase, providing personal information concerning the user.
- 11. The method in accordance with claim 9, further comprising accepting of at least one point in exchange for the benefit.
  - 12. A method for funding an interactive network site, comprising the steps of: providing a question and answer forum on the network site for access by

1

2

3

1

3		
4		
5		
6		
7		
1		
2		
3		
1		
2		
-4		

all least one user and at least one expert, the forum having a topic; and

receiving a payment for the provision of the forum from a third party associated with a service independent of the network site; and

issuing a benefit concerning the third party service to another party other than the third party, the user, and the expert.

- The method in accordance with claim 12, wherein the third party is a drug 13. manufacturer and the other party is one of a health maintenance organization and a pharmacy.
- The method in accordance with claim 13, wherein the benefit to the other 14. party is a discount on a drug.
- A method for reviewing medical treatment of a user enrolled in a medical 15. insurance program, comprising the steps of:

providing a question and answer forum on the network site for access by a user and an expert;

receiving the user's request for a second opinion from the expert concerning at least one of a medical treatment and a drug; and

adjusting the user's insurance premium based on the user's solicitation of the second opinion.

- The method in accordance with claim 15,\further comprising transmitting 16. the second opinion provided by the expert to the user in response to the request.
- The method in accordance with claim 15, further comprising forwarding the 17. second opinion to at least one of a medical professional and a case manager for peer review, prior to the transmitting step.
  - The method in accordance with claim 15, further comprising forwarding the 18.

second opinion to at least one of a medical professional and a case manager for peer review.

- 19. The method in accordance with claim 15, wherein the adjusting step comprises increasing the insurance premium.
- 20. The method in accordance with claim 15, wherein the adjusting step comprises decreasing the insurance premium.
- 21. The method in accordance with claim 15, further comprising assigning each user a unique identification for accessing the network site.
- 22. The method in accordance with claim 15, further comprising assigning each user a password for accessing the network site.
- 23. A method for a user to receive a discount on a medical cost, comprising: accessing a network site having a forum relating to a medical topic; requesting a second opinion corresponding to the medical topic from an expert; and receiving the discount on the medical cost, based on the request for the second opinion.
- 24. The method in accordance with claim 23, further comprising receiving the second opinion from the expert.
- 25. The method in accordance with claim 24, further comprising receiving a peer's review of the second opinion provided by the expert.
- 26. The method in accordance with claim 25, wherein the peer is one of an insurance case manager and a medical professional.

ح	
1	
2	
3	
4	^
5	
6	
1	
2	

2

3

1

1

- The method in accordance with claim 23, wherein the medical cost comprises at least one of a medical insurance premium, a drug treatment, and a medical treatment.
- 28. A method for funding an interactive network site, comprising:

  providing a question and answer forum on the network site for access by
  a user and an expert, the forum having a topic; and
  displaying a banner advertisement on a page of the network site; and
  receiving a fee for the banner advertisement, wherein the fee is based on
  a number of users accessing the network site.
  - 29. A method for funding at least two interactive network sites, comprising the steps of:

providing a question and answer forum having a topic simultaneously on the network sites for access by users and experts, the network sites having less than all experts in common; and

receiving a payment from a third party sponsor for provision of the forums.

- 30. The method in accordance with claim 29, wherein each network site has at least one expert in common.
- 31. The method in accordance with claim 30, wherein the common expert is peer review personnel applying review criteria selected by the third party sponsor.
- 32. The method in accordance with claim 30, wherein the common expert is peer review personnel applying review criteria established independently of the third party sponsor.
  - 33. The method in accordance with claim 30, wherein the common expert is

one of an employee and a contractor of the third party sponsor.

- 34. The method in accordance with claim 30, wherein the third party sponsor is a pharmaceutical manufacturer and the networks sites are at least one of drug retailer network sites and health maintenance organization network sites.
- 35. A method for operating a question and answer forum system deployed at a plurality of interactive network sites, comprising the steps of:

receiving a question from a user accessing one of said plural interactive network sites;

receiving a response by an expert to the question and a command signal as to the network sites at which to post the response; and

posting the response generated by the expert on a selective basis on any of the plural interactive network sites based on the command signal.

- 36. The method in accordance with claim 35, wherein the command signal instructs that the response be posted only on the network site from which the question originated.
- 37. The method in accordance with claim 36, wherein the command signal instructs that the response be posted on the network site from which the question originated and on at least one other network site.
- 38. The method in accordance with claim 35, further comprising the steps of: receiving a response from peer review personnel reviewing the response of the expert and a command signal as to the network sites at which to post the response generated by the peer review personnel; and

posting the response generated by the peer review personnel on a selective basis on any of the plural interactive network sites based on the command signal.

2

3

1

2

3

Т	
2	
3	
1	
2	
3	
1	
2	
3	
J	
<u>.</u> 6	
Ŋ	
_9	
7	
Ų	
h	
1	

- **\**39. The method in accordance with claim 38, wherein the command signal instructs that the response from the peer review personnel be posted only on the network site from which the question originated.
- 40. The method in accordance with claim 38, wherein the command signal instructs that the response from the peer review personnel be posted on the network site from which the question originated and on at least one other network site.
- 41. A method for operating a question and answer forum system deployed at a plurality of interactive network sites, comprising the steps of:

receiving questions from users accessing said plural interactive network sites;

receiving responses by experts to the questions;

receiving a command signal from a server associated with one of said plural network sites; and

posting the responses generated by the experts on a selective basis on at least one of the plural interactive network sites based on the command signal.

- The method in accordance with claim 41, wherein the command signal 42. instructs that expert responses to questions generated by users at any of the plural network sites be posted at said one network site.
- The method in accordance with claim 41,\wherein the command signal 43. instructs that only expert responses to questions generated by users at said one network site be posted at said one network site.
- The method in accordance with claim 41, wherein the command signal 44. permits that expert responses to questions generated by users at said one network site be posted at other network sites.

2

3

1

2

1

2

3

1

- 46. The method in accordance with claim 41, further comprising receiving responses from peer review personnel reviewing the responses of the experts.
- 47. The method in accordance with claim 41, wherein the plural interactive network sites are at least one of a clinical network site, a health maintenance organization network site, and a pharmacy network site.
- The method in accordance with claim 41, wherein the experts that respond 48. to questions generated by users at said one network site are selected by said one network site to respond only to questions originating at said one network site.
- The method in accordance with claim 41, wherein the experts respond to 49. questions generated irrespective of the network site from which the questions originate.
- The method in accordance with claim 41, further comprising receiving a 50. payment from a third party for the provision of the forums.
- The method in accordance with claim 50, wherein the payment includes 51. paying a fee for the user to access the forum.
- The method in accordance with claim 41, further comprising receiving a 52. payment from a third party that provides a third party service associated with one of said network sites at which the question and answer forum is beloyed.
  - A system for providing a question and answer forum system deployed at 53.

means for receiving questions from users accessing said plural interactive

means for receiving responses by experts to the questions;

means for receiving a command signal from a server associated with one

means for posting the responses generated by the experts on a selective basis on at least one of the plural interactive network sites based on the command

- The system in accordance with claim 53, further comprising means for receiving responses from per review personnel reviewing the responses of the experts.
- A system for providing a question and answer forum system deployed at a plurality of interactive network sites, comprising:

means for receiving a question from a user accessing one of said plural

means for receiving a response by an expert to the question;

means for receiving a command signal from a server associated with at

means for posting the response generated by the expert on a selective basis on any of the plural interactive network sites.

The system in accordance with claim \$5, further comprising: means for receiving a response from peer review personnel reviewing

means for posting the response generated by the peer review personnel on a selective basis on any of the plural interactive network sites.